

Meet your new Pioneer Electric Cooperative bill

Your bill has a new look and more information for your convenience! Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our consumer account representatives at 1-800-794-9302.

Go simple, go paperless, go SmartHub

- Sign up for paperless billing with SmartHub and receive real-time notifications about your bill, outages and important messages.
- Whether you choose to use the SmartHub app or on your PC, SmartHub makes paying your utility bill simple — with zero convenience fees for residential members.
- Get in-depth reports on your energy usage, set up auto-pay, schedule a single payment and much more.
- Visit www.PioneerElectric.coop or call our office at 1-800-794-9302 to get started with SmartHub today.

The power to pay your way with no convenience fees!

With our authorized ways to pay, choose from our various payment methods to make paying your utility bill hassle free. Visit our website and start taking control of your bill today!



1-866-999-4505
Pay by phone 24/7



MoneyGram

www.PioneerElectric.coop



ACCOUNT NUMBER 12345

Member Name: JOHN D DOE
JOHNA J DOE
Statement Date: 03/11/2019
Phone #: (620) 123-4567

GO PAPERLESS SIGN UP ON SMARTHUB

Office Hours: Monday - Friday 8:00 AM - 5:00 PM
Phone: (620) 356-1211
Toll Free: (800) 794-9302
Pay by Phone: (866) 999-4505
Emergencies or Outages: (888) 551-4140
Engineering & Operations: (620) 356-1462
Pay Online: www.pioneerelectric.coop

Manage your account with SmartHub!
• Make Payments
• Track Electric Usage
• Report Outages
Sign up today at www.pioneerelectric.coop

TOTAL DUE

\$97.00

Payment Due 04/01/2019

Service Description: 123 HAPPY

Meter #	Bill Type	Rate Tariff	Services From	To	Days	Readings Previous	Present	Meter Multi	kW	kWh Usage
52018D	Regular	Sch-A 1P Ulysses Res	02/01/19	03/01/19	28	7730	8574	1	7.010	60

Comparison

Comparison	Days	kWh	Avg kWh	Daily Cost
Current Month	28	844	30	\$3.24
Last Month	31	770	25	\$2.73
Previous Year	27	0	0	\$0.00

Previous Balance 91.00
Payment Received 03/27/2019, Thank You! 91.00
Account Balance Before Current Charges 0.00

Current Activity

kWh Charge	844 kWh @ 0.083600	70.56
Energy Cost Adjustment	844 kWh @ 0.006211	5.24
PTR Charge	844 kWh @ 0.000550	0.46
Customer Charge		18.40
Sales Tax		1.89
PEAR Donation - Thank You		0.45
Current Charges Due 04/01/2019		97.00
Total Amount Due		\$97.00
Amount Due If Paid After 04/01/2019		\$98.93

MESSAGE FROM PIONEER ELECTRIC
We strive to provide you with world class service. Please help us accomplish our goal by letting us know if any of your information has changed, such as your address or telephone number. Thank You!

KEEP SEND Please do not staple or paperclip.

1850 W. Oklahoma Ave.
Ulysses, KS 67880

A Touchstone Energy® Cooperative

Our records indicate your telephone number is: (620) 123-4567. Please provide an updated number if the above is not correct.

3420 1 AV 0.380
JOHN D DOE
JOHNA J DOE
123 HAPPY ST
ULYSSES KS 67880-1655

Account Number 12345
Amount Due 04/01/2019 by 5pm **97.00**
Amount Due If Paid After 04/01/2019 **98.93**

Pay by Phone Anytime 866-999-4505

We Accept:

Visit at www.pioneerelectric.coop

PIONEER ELECTRIC COOPERATIVE, INC.
PO BOX 369
ULYSSES KS 67880-0369

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Understanding your bill

1. Find what you need first:
Your PEC account number, service address, due date and total payment amount are now conveniently located for you at the very top of your bill.

2. Your energy explained:
Here you can see the amount of energy used in this billing period, compare your monthly usage and view the average monthly temperature.

3. Important information:
Your bill will include important information about your utility bill every month.

4. Just a reminder:
In the highlighted area you will see the amount due, followed by the amount due if you miss the payment due date.

5. Choose how you pay:
If you mail your payment every month, return this portion with the payment. Make sure to check the back of your bill for more payment options!