Meet your new Pioneer Electric Cooperative bill

Your bill has a new look and more information for your convenience! Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our consumer account representatives at 1-800-794-9302.

Go simple, go paperless, go SmartHub

- Sign up for paperless billing with SmartHub and receive real-time notifications about your bill, outages and important messages.
- Whether you choose to use the SmartHub app or on your PC, SmartHub makes paying your utility bill simple — with zero convenience fees for residential members.
- Get in-depth reports on your energy usage, set up auto-pay, schedule a single payment and much more.
- Visit www.PioneerElectric.coop or call our office at 1-800-794-9302 to get started with SmartHub today.

The power to pay your way with no convenience fees!

With our authorized ways to pay, choose from our various payment methods to make paying your utility bill hassle free. Visit our website and start taking control of your bill today!

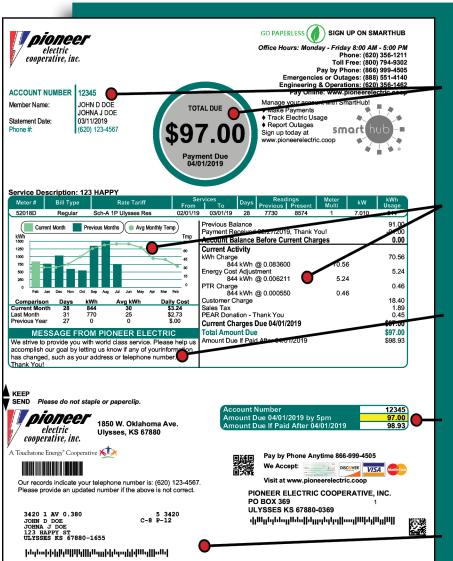












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Understanding your bill

Find what you need first:

Your PEC account number, service address, due date and total payment amount are now conveniently located for you at the very top of your bill.

Your energy explained:

Here you can see the amount of energy used in this billing period, compare your monthly usage and view the average monthly temperature.

Important information:

Your bill will include important information about your utility bill every month.

Just a reminder:

In the highlighted area you will see the amount due, followed by the amount due if you miss the payment due date.

Choose how you pay:

If you mail your payment every month, return this portion with the payment.

Make sure to check the back of your bill for more payment options!

