

Meet your new Pioneer Electric Co-op bill

Your bill has a new look and more information for your convenience! Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our consumer account representatives at 1-800-794-9302.

Go simple, go SmartHub

- As a commercial account, you can now view all of your account information with SmartHub.
- Whether you choose to use the SmartHub app or on your PC, SmartHub makes paying your utility bill simple.
- Get in-depth reports on your energy usage, set up auto-pay, schedule a single payment and much more.
- Visit www.PioneerElectric.coop or call our office at 1-800-794-9302 to get started with SmartHub today.

The power to pay your way

With our authorized ways to pay, choose from our various payment methods to make paying your utility bill hassle free. Visit our website and start taking control of your bill today!



1-866-999-4505
Pay by phone 24/7



MoneyGram

www.SouthernPioneer.net



Invoice 5

GO PAPERLESS **SIGN UP ON SMARTHUB**

Office Hours: Monday - Friday 8:00 AM - 5:00 PM
 Phone: (620) 356-1211
 Toll Free: (800) 794-9302
 Pay by Phone: (866) 999-4505
 Emergencies or Outages: (888) 551-4140
 Engineering & Operations: (620) 356-1462
 Pay Online: www.pioneerelectric.coop

Manage your account with SmartHub!
 ♦ Make Payments
 ♦ Track Electric Usage
 ♦ Report Outages
 Sign up today at www.pioneerelectric.coop

TOTAL DUE

\$114,886.19

Payment Due
04/29/2019

Invoice Information	Balance Summary
Member Name: JOHN DOE OILS AND WELLS	Previous Balance \$93,898.40
Invoice Number: 5	Payments Received \$-93,898.40
Primary Account: 123456	Account Balance Before Current Activity \$0.00
Member Number: 1234	AR Adjustments \$0.00
Billing Period: 03/01/2019 - 04/01/2019 for 31 Days	Current Charges \$114,886.19
Invoice Date: 04/09/2019	Total \$114,886.19
Phone Number: (123) 456-7890	

MESSAGE FROM PIONEER ELECTRIC

Welcome to your new Pioneer Electric billing statement! We hope that this will provide a clean, up-to-date and accessible look into your service. Feel free to contact our office if you have any questions or suggestions.

KEEP SEND Please do not staple or paperclip.

1850 W. Oklahoma Ave.
Ulysses, KS 67880

A Touchstone Energy® Cooperative

Our records indicate your telephone number is: (123) 456-7890. Please provide an updated number if the above is not correct.

JOHN DOE OIL AND WELLS
PO BOX 1234
ULYSSES KS 67880-0369

Invoice Number	5
Amount Due 04/29/2019 by 5pm	114,886.19
Amount Due if Paid After 04/29/2019	117,184.13

Pay by Phone Anytime 866-999-4505

We Accept:

Visit at www.pioneerelectric.coop

PIONEER ELECTRIC COOPERATIVE, INC.
 PO BOX 369
 ULYSSES KS 67880-0369

1 79

200440000447680011488619011718433040920199

1. Find what you need first:
With the new bill design, the first thing you will see is the total amount due and the due date.

2. Account information:
Here you will find your personal information, account number, previous balances and more.

3. Important information:
Your bill will include important information about your utility bill every month.

4. Just a reminder:
In the highlighted area you will see the amount due, followed by the amount due if you miss the payment due date.

5. Choose how you pay:
If you mail your payment every month, return this portion with the payment. Make sure to check the back of your bill for more payment options!

Protect your account and wallet

Pioneer Electric takes the safety and security of our members very seriously. While your cooperative takes many precautions to protect our members from scams, we need your help!

If you ever receive a phone call from someone claiming to represent Pioneer Electric Cooperative who demands immediate payment and threatens disconnection, please hang up and call our office at 620-356-1211. These scammers will often try and talk you into buying a pre-paid debit card and call them back with the card number. Unfortunately, if you give the scammer the pre-paid card number, that money will be next to impossible to recover.

For more information on how your cooperative is helping to fight scammers, please visit our website at www.PioneerElectric.coop.



Understanding your bill

1. Customer information:

This is where you will find your general account information and billing period dates. This is a summary of the bill.

2. Account number and service description:

Here you will see the account number and service description associated with each billing.

3. Charges:

This final column will show the break down of each meter's final billing period cost.

4. Meters, meters, meters!

These columns will show you all the information you need about your individual meters, from the meter number to the previous and current usage.

Member Name: JOHN DOE OIL AND WELLS													Invoice Number: 5			Account Balance Before Current Charges			Page 3 of 10		
Primary Account: 123456													Invoice Date: 04/09/2019			Current Charges			\$ 0.00		
Member Number: 1234													Due Date: 04/29/2019			Total			\$114,886.19		
Billing Period: 03/01/2019-04/01/2019													Energy Cost Adjustment: Mar 2019 is 0.010095								
Acct	Service Desc	Meter	Prev Bal	Curr Chgs	Prev Rdg	Pres Rdg	kWh	kWh Chg	ECA Chg	kW Usq	kW Chg	SLS Tax	Pear Rndup	Rev Adj	HP Chg	Line Ext	Misc Adj	Pen			
133212	OFFICE-27-34	58751D	0.00	363.96	27318	23904	3,414	303.81	36.34	0	0.00	23.81	0.00	0.00	0.00	0.00	0.00	0.00			
133213	N B1NE26-27-33 CB&LB5	63286	0.00	142.43	1746	430	1,316	128.42	14.01	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133214	-35 CB&LB6 GU	64044	0.00	159.57	2020	522	1,498	143.63	15.94	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133215	NE24-26-35	62511	0.00	57.23	534	122	412	52.84	4.39	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133216	CARLTER-26-34	62467	0.00	70.99	785	227	558	65.05	5.94	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133217	-28-34 SWD	63344	0.00	115.38	1522	493	1,029	104.42	10.96	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133218	RRY A1 NW31	56231	0.00	27.92	9889	9788	101	26.84	1.08	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133219	CUR C1 NE 6-27-34 ELLIOT I3	56736	0.00	18.40	1006	1006	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133210	NW28-29-33	63470	0.00	80.88	906	243	663	73.83	7.05	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133221	NKS D2NE33-28-34	62946	0.00	102.94	1141	244	897	93.39	9.55	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133231	EUBANES3-28-34 RECT	60844D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133241	BANE1 NW23-26-34	61975	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133251	HAM1 30-31	62765	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133261	PUMP SE6-30-33 E1	63471	0.00	329.21	4880	1582	3,298	294.11	35.10	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133271	NE 8-27-34	56867	0.00	18.40	1337	1337	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133281	H 1 M 1 NE32-26-34 JO	56738	0.00	30.09	1315	1191	124	28.77	1.32	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133291	NES P NE33-26-34	56230	0.00	57.61	6753	6337	416	53.18	4.43	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133201	U 1 SW10-27-34 MCKEE A 1	56674	0.00	90.77	5863	5095	768	82.60	8.17	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133311	SW28-26-34 PPUST BT1	56737	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133411	NE18-26-34	56229	0.00	39.04	2798	2579	219	36.71	2.33	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133511	TB PPU ST B	56386	0.00	177.86	27298	25606	1,692	159.85	18.01	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133611	EC 1	53813	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133711	SW18-26-34	53878D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133811	PPU REC 3	53877D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133911	REC4-26-34 REC 5	53879D	0.00	18.40	159	159	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
133011	SE17-26- PPU REC 6	53798D	0.00	18.40	1260	1260	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
132211	-26-34 PPU REC 8	53828D	0.00	20.66	489	465	24	20.41	0.25	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
131211	SW20-26-34 PPU 9	53876D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
134211	NE20-26-34 PPU REC11	62508	0.00	321.59	4973	1756	3,217	287.34	34.25	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
135211	NE19-26- PPU REC13	53831D	0.00	18.77	280	276	4	18.73	0.04	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
136211	NE20-26-34	53814D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
137211	-26-34 PPU REC15	53860D	0.00	20.84	554	528	26	20.57	0.27	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
138211	SE19-26-34 PPU	53829D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
139211	SW20-26-34 PPU	53815D	0.00	19.91	323	307	16	19.74	0.17	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
130211	SW19-26-34 PPU REC19	53863D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
113211	SE19-26-34 REC22	53812D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
123211	NW30-26-34 PPU	54837D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
143211	REC23 NE30-26-34	54838D	0.00	21.42	670	638	32	21.08	0.34	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
153211	REC24 -26-34	54836D	0.00	25.28	1425	1352	73	24.50	0.78	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
163211	PPU REC26 PPU	54805D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
173211	REC27 NW29-34 P	54835D	0.00	19.06	300	287	13	18.99	0.07	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
183211	PU REC28 -26-34	54807D	0.00	18.40	0	0	0	18.40	0.00	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
193211	REC32 SE29-26-34	54806D	0.00	19.44	219	208	11	19.32	0.12	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
103211	PPU SW29-26-34	54820D	0.00	20.28	375	355	20	20.07	0.21	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			