

Meet your new Pioneer Electric Co-op bill

Your bill has a new look and more information for your convenience! Our new layout will help you quickly and easily find the information you need.

If you have any questions regarding your new bill, please contact our consumer account representatives at 1-800-794-9302.

Go simple, go SmartHub

- As a commercial account, you can now view all of your account information with SmartHub.
- Whether you choose to use the SmartHub app or on your PC, SmartHub makes paying your utility bill simple.
- Get in-depth reports on your energy usage, set up auto-pay, schedule a single payment and much more.
- Visit www.PioneerElectric.coop or call our office at 1-800-794-9302 to get started with SmartHub today.

The power to pay your way

With our authorized ways to pay, choose from our various payment methods to make paying your utility bill hassle free. Visit our website and start taking control of your bill today!



1-866-999-4505
Pay by phone 24/7



MoneyGram®

www.SouthernPioneer.net



Understanding your bill

- Find what you need first:** With the new bill design, the first thing you will see is the total amount due and the due date.
- Account information:** Here you will find your personal information, account number, previous balances and more.
- Important information:** Your bill will include important information about your utility bill every month.
- Just a reminder:** In the highlighted area you will see the amount due, followed by the amount due if you miss the payment due date.
- Choose how you pay:** If you mail your payment every month, return this portion with the payment. Make sure to check the back of your bill for more payment options!

Invoice 2575

pioneer electric cooperative, inc.

GO PAPERLESS **SIGN UP ON SMARTHUB**

Office Hours: Monday - Friday 8:00 AM - 5:00 PM
Phone: (620) 356-1211
Toll Free: (800) 794-9302
Pay by Phone: (866) 999-4505
Emergencies or Outages: (888) 551-4140
Engineering & Operations: (620) 356-1462
Pay Online: www.pioneerelectric.coop

Manage your account with SmartHub!
♦ Make Payments
♦ Track Electric Usage
♦ Report Outages
Sign up today at www.pioneerelectric.coop

TOTAL DUE
\$7,144.85
Payment Due 04/30/2019

Invoice Information		Balance Summary	
Member Name:	JOHN DOE CO-OP	Previous Balance	\$14,447.94
Invoice Number:	2575	Payments Received	\$-14,447.94
Primary Account:	123456	AR Adjustments	\$0.00
Member Number:	678901	Account Balance Before Current Charges	\$0.00
Billing Period:	03/01/2019 - 04/01/2019 for 31 Days	Current Charges	\$7,144.85
Invoice Date:	04/05/2019	Total	\$7,144.85
Phone Number:	(123) 456-7890		

MESSAGE FROM PIONEER ELECTRIC
We strive to provide you with world class service. Please help us accomplish our goal by letting us know if any of your information has changed, such as your address or telephone number. Thank You!

KEEP SEND Please do not staple or paperclip.

pioneer electric cooperative, inc. 1850 W. Oklahoma Ave. Ulysses, KS 67880

Invoice Number	2575
Amount Due 04/30/2019 by 5pm	7,144.85
Amount Due If Paid After 04/30/2019	7,287.73

Pay by Phone Anytime 866-999-4505
We Accept:

Visit at www.pioneerelectric.coop

PIONEER ELECTRIC COOPERATIVE, INC.
PO BOX 369
ULYSSES KS 67880-0369

Our records indicate your telephone number is: (123) 456-7890. Please provide an updated number if the above is not correct.

578 1 AV 0.380
JOHN DOE CO-OP
PO BOX 123
ULYSSES KS 67880-0369

5 578
C-2 P-6

200440000416312000714485000728773040520194

Protect your account and wallet

Pioneer Electric takes the safety and security of our members very seriously. While your cooperative takes many precautions to protect our members from scams, we need your help!

If you ever receive a phone call from someone claiming to represent Pioneer Electric Cooperative who demands immediate payment and threatens disconnection, please hang up and call our office at 620-356-1211. These scammers will often try and talk you into buying a pre-paid debit card and call them back with the card number. Unfortunately, if you give the scammer the pre-paid card number, that money will be next to impossible to recover.

For more information on how your cooperative is helping to fight scammers, please visit our website at www.PioneerElectric.coop.



Protect yourself and your business, say **NO** to scammers!



Member Name: JOHN DOE CO-OP Invoice Number: 2575
 Primary Account: 123456
 Member Number: 678901 Page: 3 of 6

Summary Page

Account Number	Service Description	Rate Tariff	Balance Forward	Current Charges	Total Due
123456	SHED SHOP,WELL	Sch-A 1P Comm	\$0.00	\$38.70	\$38.70
234567	WATERWELL	Sch-A 1P Other Commercial	\$0.00	\$33.07	\$33.07
345678	STORAGE	Sch-A 1P Agriculture	\$0.00	\$35.93	\$35.93
456789	BUILDING 1	Sch-A 1P Other Commercial	\$0.00	\$18.40	\$18.40
789456	TANK	Sch-B 3P Rural Commercial	\$0.00	\$36.21	\$36.21
894561	ELEVATOR 1	Sch-LP 351-1000 Grain Process	\$0.00	\$554.22	\$554.22
945612	ELEVATOR 2	Sch-LP 50-350 Grain Processing	\$0.00	\$200.65	\$200.65
456123	ELEVATOR 3	Sch-LP>1000 Coop	\$0.00	\$1,678.52	\$1,678.52
561230	ELEVATOR 4	Sch-LP 50-350 Grain Processing	\$0.00	\$1,512.49	\$1,512.49
612307	ELEVATOR 5	Sch-LP 50-350 Grain Processing	\$0.00	\$2,645.59	\$2,645.59
612309	FACILITY	Sch-LP 50-350 Other Commercial	\$0.00	\$219.07	\$219.07
336987	STORAGE 2	Sch-LP>1000 Coop	\$0.00	\$172.00	\$172.00
Total:			\$0.00	\$7,144.85	\$7,144.85

Account #: 123456 Service Description: SHED SHOP, WELL

Meter #	Bill Type	Rate Tariff	Services From	Services To	Days	Readings Previous	Readings Present	Meter Multi	kW	kWh Usage
51176D	Regular	Sch-A 1P Comm	03/01/19	04/01/19	31	919	1110	1	5.244	191
Previous Balance			\$51.35							
Payment Received 03/25/2019, Thank You!			-\$51.35							
Account Balance Before Current Charges			\$0.00							
Current Activity										
kWh Charge			191 kWh @ 0.083600			15.97				
Energy Cost Adjustment			191 kWh @ 0.006211			1.19				
Property Tax Recovery Charge			191 kWh @ 0.000550			0.11				
Customer Charge						18.40				
Sales Tax						3.03				
Current Charges Due 04/30/2019						\$38.70				
Total Amount Due						\$38.70				
Amount Due If Paid After 04/30/2019						\$39.47				

Account #: 234567 Service Description: WATERWELL

Meter #	Bill Type	Rate Tariff	Services From	Services To	Days	Readings Previous	Readings Present	Meter Multi	kW	kWh Usage
59887D	Regular	Sch-A 1P Other Commercial	03/01/19	04/01/19	31	795	935	1	1.555	140
Previous Balance			\$50.40							
Payment Received 03/25/2019, Thank You!			-\$50.40							
Account Balance Before Current Charges			\$0.00							
Current Activity										
kWh Charge			140 kWh @ 0.083600			11.70				
Energy Cost Adjustment			140 kWh @ 0.006211			0.87				
Property Tax Recovery Charge			140 kWh @ 0.000550			0.08				
Customer Charge						18.40				
Sales Tax						2.02				
Current Charges Due 04/30/2019						\$33.07				
Total Amount Due						\$33.07				
Amount Due If Paid After 04/30/2019						\$33.73				

- Customer and invoice info:** Here you will see all of your personal and account information.
- Service summary:** In this area, you will find a summary of all accounts listed on this bill, with a brief description of the service and the current charges for the service.
- Service identifier and details:** This top portion of each individual account will help you identify the service location.
- Payment history:** You will find previous balance information for the specific account, including payments, charges and balances.
- Current information:** In this section you can see the current charges associated with the account, including total amount due, kWh charge and more.
- More accounts:** In this section and on additional pages, this will be the same information as above for each account.

